

## Working with Diverse Colleagues

Understanding the impact of cultural differences at the workplace -MECA01022

**Course Number:** MECA01022

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**Course Title:** Working with Diverse Colleagues”

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### Course Description:

Cultural awareness training and intercultural competency are crucial for the success of global organizations and their most important resource – their people. International recruitment, overseas assignments and relocations all require an understanding of how culture impacts on the management and development of human resources.

This class is aimed at managers and HR professionals who regularly work, interact with and manage culturally diverse staff members.

### Objectives:

**The MECA 01022 class /workshop “Working with Diverse Colleagues” will provide you with:**

- An Increased understanding of the impact of cultural differences when managing diversity.
- A better understanding of the cultural challenges facing a diverse staff.
- An in-depth examination of the expectations.
- The opportunity to enhance cultural awareness and competence.
- Hands-on strategies to minimize cross-cultural misunderstanding and encourage positive working relationships when managing a culturally diverse staff.

### Who should attend?

- Managers working regularly with overseas employees and/or a culturally diverse staff.
- Human resources professionals responsible for managing a culturally diverse staff at your organization.
- Project Managers whose team(s) including members from overseas.

### Course content:

- The impact of culture on international assignments and assignees
- Culture and workplace dynamics
- Culture clash: challenges and solutions
- Building relationships and trust
- Giving and receiving feedback
- Communicating across cultures

